

Collaborative Working Relationships Policy Statement 2025



Trent Instruments Ltd recognises the value in having a collaborative approach in Working Relationships with both Customers and Suppliers.

Policy

Collaborative approaches deliver a wide range of benefits, which enhance efficiency, service to our customers and competitiveness.

These approaches can, over time, create an environment that builds trust between organisations and provides a framework for setting and reviewing the following objectives:

- ✓ Increase our capacity to jointly deliver efficiency improvements
- ✓ Facilitate new ways of working
- ✓ Enhance transparency and openness
- ✓ Enhance the value we deliver to our customers
- ✓ Operate in a way that is consistent with each other's governance and assurance processes
- ✓ Promote collaborative working wherever it is appropriate.

This policy supports the company's aims around growth, delivering greater value to our customers and improving operational performance and innovation.

Trent Instruments recognises that every customer and project is different, and our collaborative approach will need to be adjusted accordingly.

In order to assess our progress against the above objectives, we will seek to assess projects that are implementing collaborative principles by:

- Selecting partners who can work with us in a collaborative manner:
- Sharing of best practice and knowledge
- Having a joint approach to opportunity, risk management and innovation

The board has overall responsibility for the effective operation of this policy. The Managing Director has overall responsibility for the day-to-day operational responsibility for this policy. Management is responsible for the communication of the policy and promoting active participation at all levels.

This policy statement will be reviewed annually unless circumstances dictate it should be reviewed more frequently. The last review of this policy was on **30.07.2025**.

Mark Buckley
Managing Director

A handwritten signature in black ink, appearing to read "Mark Buckley", written over a horizontal line.